



branch Out

Flowers for Functions

South Australia

Ph 0411 109 371

debi@branchoutflowers.com.au

Terms and Conditions

- A non-refundable deposit is required to confirm your booking.
- A minimum of 21 days is required, to alter or change final numbers of ordered items.
- Full and final payment is due two weeks prior to wedding day.
- Samples of wedding flowers requested must be paid prior to work commencing.
- A refundable bond of \$100 will be required on any hired items to cover breakage, lost or damaged items. Which will be returned on inspection of hired items.
- Please make yourself aware of your chosen venues rules regarding things such as lighting of candles, dripping wax, aisle runners and throwing of confetti or petals and cleanup requirements before choosing a theme as different venues have different requirements. Branch out flowers and gifts are not responsible for any charges or cleanups required by your chosen venue. Or any damages that may be caused.
- As some venues require that we pick up our props and other hire items after the reception. A late-night surcharge of \$150 will be charged. This means any time after business hours including Sunday. The 'purchased' flower arrangements are not branch out flower and gifts responsibility.
- All images of flower arrangements, bouquet etc, used in our promotional material or incidental photography are intellectual property of branch out flowers and gifts. They may not be copied or used anywhere else **without the express permission** of branch out flowers and gifts.
- We will guarantee our workmanship and quality of flowers, however do not take responsibility on size, shape, colour of individual flowers (which can differ season to season) due to them being a natural living product which is out of our control.
- Your bouquet is a hand crafted, labour intensive, individual, piece of floral art and no two are exactly the same. They may differ slightly on occasion from pictures provided due to them being a living item.
- We guarantee to supply the exact flowers as requested but, reserved the right to change, and use matching substitutes if the supply is out of our control.
- Please choose your colours 'carefully', and be aware some colours are meant to look, old-fashioned, vintage and weathered in their appearance.
- No work '**period**', will commence unless the terms and conditions on this form is signed.

Please tick box if completely understood.

I/we _____ agree to the above terms and conditions.

Sign

Date: _____ / _____ / _____